

VOLUNTEER OPPORTUNITY ONLY
PLEASE RSVP TO CONFIRM YOUR AVAILABILITY
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THE WELCOME CREW

18th PARKINSON'S UNITY WALK (PUW)
Saturday, April 28, 2012 (RAIN OR SHINE)
Bandshell at Central Park on 72nd Street

HOURS OF WORK: **8 am to 10 am**
Please arrive at Volunteer Check-In 30 minutes prior to hours of work.

Your responsibilities as a volunteer in this area:

- Each volunteer should be stationed by 8 am and ready to greet incoming walkers.
- Each volunteer will be assigned a spot along the 72nd Street Transverse and at the main 72nd Street entrances.
- You are likely the first PUW representative that Participants will meet when they arrive at the Walk.
 - Greet Unity Walk Participants.
 - Be proactive in welcoming them; have a strong customer service orientation; ask them if they need help.
- Direct Participants towards "Margot Zobel Way" which has the Registration Tent and where other booths are located; OR towards the Bandshell where the start of the Walk is located.
- Example of questions you may receive:
 - Example: Where's Registration? How do I find a golf cart for assistance?
 - There is a Shuttle Stop sign for golf carts at each main 72nd Street entrances and in front of the entrance of Registration Tent. Instruct Participants who are in need of assistance to wait near the sign.
- If you receive questions, please refer them to go straight to Registration and retrieve the Program Book.
- Volunteers at this volunteer area must wear a May I Help You?/Welcome T-Shirt and volunteer badge at all times.
- Each volunteer will have a 'Parkinson's Unity Walk' sign that you have to hold up at all times. They have poles that stand on the ground and are lightweight. Please handle the signs with care. Please have all signage visible.